



Florence Police Headquarters

**MINUTES OF THE TECHNICAL MEETING FIORENTINA-LIVERPOOL  
10 September 2009**

On today's day, at 10.00 a.m., in the Dionisi Hall of Florence Police Headquarters, Via Zara 2, the technical meeting, chaired by Mr. Francesco Tagliente, Florence Police Chief Commissioner, has taken place; the meeting, which was attended by the Province Carabinieri's Commander Emanuele Saltalamacchia, and by the British Consulate Representative Tessa Griffiths, has been hold to plan the organisational measures relative to the management of the supporters' security on the occasion of the fixture Fiorentina-Liverpool, which is to take place on September 29<sup>th</sup>, 2009, at the "Artemio Franchi" Stadium.

The meeting has also been attended by the ACF Fiorentina Security Managing Director Mr. Maurizio Francini, the Secretary General of Liverpool FC Mr. Ian Silvestre, the Manager of Liverpool FC Mr. Ged Poynton, the Merseyside Police Superintendent Mr. Steve McNaughton, the representative of the Football Association Mr. Ted Greenwell, as well as the representative of Thomas Cook Travel Mr. Jason Smith, and of Ticket One Mr. Giorgio Lauretta. All the representatives of the Administrations, Bodies and Companies that will be involved in the sport event, among which there is the representative of Florence Tourism Agency Ms. Raffaella De Biasi, are also present.

Preliminarily Mr. Tagliente thanks the representatives of all the Institutions, Bodies and Companies who attended the previous technical meeting of Sept. 7<sup>th</sup> for their positive contribution.

Further on, in the light also of the decisions taken during the previous technical meeting, hold on Sept. 7<sup>th</sup>, the Chief Commissioner recalls the organisational measures planned for receiving Liverpool supporters in Florence.

**A) Florence Fanzone**

On Sept. 29<sup>th</sup>, as from 8.00 a.m., Florence Fanzone will be set up, close by the Visiting Supporters' Sector, inside the A. Franchi Stadium, near the Mandela Forum in Viale Paoli. In the area outside the structure visiting supporters will find qualified personnel as well as interpreters who will provide them with information on the city, transport means, and the other services arranged for the supporters. In the same area, the following services will be available:

• **Bar and lavatories**

Inside the Mandela Forum, for the whole day, free lavatories, and food and beverage at the bar will be available.

• **Meals and beverage offered by ACF Fiorentina**

As from 6 p.m. qualified personnel will offer free meals and water, provided by ACF Fiorentina, with the cooperation also of the volunteers of Florence "Misericordia".

• **Large screen**

As from 3 p.m., a large screen, on which Beatles' videos will be shown, will be set up inside the structure.

• **Shuttle Buses**

Public Transportation Company – *ATAF* – will ensure a free service of transportation from the Fanzone to the city centre and back, on Sept. 29<sup>th</sup>, as from 10 a.m. to 7 p.m. The bus stops, where supporters can meet to reach the Stadium, are:

- Mandela Forum
- Piazza Indipendenza

- Santa Maria Novella Central Train Station

### **Other Entertainments**

Outside the Fanzone, , before the opening of the Stadium gates, the Liverpool supporters will be offered a show of a group of flag-wavers, in traditional costumes, by Florence Municipality.

### **Health Emergency**

Nearby the structure a health emergency service will be set up, and health personnel will be ready to ensure an appropriate and free assistance.

### **B) Telephone- e-mail, and web services**

In order to ensure a timely and efficient information to the supporters on the services offered in Florence, as well as a direct dialogue with Florence Police, the following services have been planned.

#### **Web Sites**

On Florence Police Headquarters and ACF Fiorentina sites all the information considered useful for the visiting supporters will be published, so as to ensure a correct use of all the services both in town and at the Stadium.

#### **Florence Police Headquarters e-mail**

Liverpool supporters who wish to come to Florence can contact, in case of need, the following e-mail address: [questore.fi@poliziadistato.it](mailto:questore.fi@poliziadistato.it).

#### **Telephone contact number**

On Sept. 28<sup>th</sup> and 29<sup>th</sup>, from 9 a.m. to 8 p.m., Florence Police Headquarters Personnel will answer the telephone Nr. +39 3346907450.

#### **Emergency numbers 113 and 112**

In case of need the supporters can get in touch with police emergency numbers 113 and 112, toll free numbers from any handy phone.

Yesterday morning, Sept. 9<sup>th</sup> 2009, during a meeting hold at the offices in Via Zara, the Chief Commissioner has formally requested to ACF Fiorentina and the company Ticket One to draw with Liverpool FC a joint document aimed at ensuring the compliance with the rules relative to personal tickets; should the two football Clubs fail to reach an agreement on this matter, the Chief Commissioner will be obliged to impose the limitations foreseen by the law in force.

In order to be informed about what has been agreed between the two Clubs, the Chief Commissioner gives the floor to the AFC Fiorentina Security managing Director Maurizio Francini, who informs the Liverpool FC is aware that, as per Italian Law, every ticket related to a football match has to be validated with name, surname and date of birth of the possessor.

In order to respect the law mentioned above, ACF Fiorentina and Liverpool FC agree (Attachment n. 1) to implement the following procedure:

- ACF Fiorentina will send 2400 tickets requested to Liverpool FC together with an excel file (attached an example) which Liverpool FC has to fill in with name, surname and date of birth of the supporters who will obtain the tickets.
- The requested data (name, surname, date of birth of the possessor of the ticket) has to be linked with the information concerning Sector, Row and Seat (already entered in the excel file provided by ACF Fiorentina) which are present on every ticket.
- Liverpool FC has to send to ACF Fiorentina the excel file (Attachment n. 2) with all the data of the supporters who obtain the tickets by September 27<sup>th</sup> at the latest.
- ACF Fiorentina will validate the tickets putting the mentioned data in its database.
- Liverpool FC is aware that tickets which have not been validated according with this procedure will not grant access to the stadium the day of the match.

- Liverpool FC is aware that in case of law and order's troubles outside or inside the stadium caused by supporters without a valid ticket, the Italian law give to the representative of the Italian Police in charge for the security of the match in agreement with the Head of Police, the possibility to not allow the beginning of the match or the suspension or annulment of the match (attached the mentioned rule).

At this point the Police Chief Commissioner gives the floor to Mr.Ian Sivestre, who thanks for all the initiatives organized to welcome Liverpool supporters and in particular the fan zone. The Club would spread all the information about the initiatives to their own supporters. In relation to the personal tickets, he ensures that, as usually happens during away fixtures, Liverpool FC will send within the term suggested by Fiorentina, all the details for all the tickets which will be sold to Liverpool supporters and free tickets.

The Police Chief Commissioner gives the floor to the responsible of English police, Mr. Steve McNaughton, who confirms that 5 Police officers of Merseyside and 20 stewards will be in Florence on September, 29<sup>th</sup>, in occasion of football match between Fiorentina and Liverpool. He welcomes this document and thanks the Florence Police Headquarters and stresses the fact that usually the Liverpool supporters are no troublemakers abroad.

The Chief Commissioner stresses the fact that Fiorentina supporters are willing to twinning with the Liverpool supporters.

The responsible for the APT, Raffaella de Biasi, confirms her intention to welcome the Liverpool supporters on the occasion of the 29<sup>th</sup> of September 2009

In conclusion, the Chief Commissioner Tagliente gives the floor to the other Administrations and Bodies representatives present at the meeting, acknowledging their favorable opinion on what has been decided.

The meeting ended at 11.20 hours.