



## Florence Police Headquarters

**FIorentina-DeBreceni.ONCE MORE, THE FAN ZONE WILL BE SET UP TO WELCOME AWAY SUPPORTERS. 1500 HUNGARIAN SUPPORTERS ARE EXPECTED.**

During the Experts' Panel, chaired a few days ago by the Florence Police Chief Commander Francesco Tagliente, in view of the Champion's League football match Fiorentina-Debreceni, scheduled on November 4<sup>th</sup> at the Franchi Stadium, the organisational measures to welcome Hungarian supporters who will be coming to Florence were discussed. As from the first available information, the supporters who will attend the match are 1500 roughly. In order to ease the movement of away supporters' groups from the city centre and from Santa Maria Novella train station to the Stadium, ATAF (public transportation company) will grant shuttle services as from the morning of November 4<sup>th</sup>. Fiorentina football club, as it was already done on the occasion of the previous Champion's League home matches, will set up a Fan Zone outside the Costoli swimming-pool, where Hungarian supporters will be offered typically Florentine free meals. In order to ease their movements, once arrived in Florence, on the day of the fixture a dedicated cell-phone number will be available. English speaking personnel of Florence Police Headquarters will answer and give information on the above-mentioned welcome initiatives. To improve their level and to ensure the city liveability, Florence Police Headquarters have already asked Florence Municipality to set up chemical toilets, in some areas of the city centre and at the Costoli swimming-pool parking lot for away supporters. Should Hungarian supporters need any other information, the Police Headquarters e-mail address [questore.fi@poliziadistato.it](mailto:questore.fi@poliziadistato.it) will also be available. As in previous occasions, the Chief Commander Tagliente underlined that Local Authorities helpfulness will be anyway subordinated to the full and strict compliance with the laws in force in Italy, particularly as far as the so-called "stadium crimes" are concerned. In case of illegal behaviour, the culprits will be detected and punished with the utmost severity.

The Chief Commander also resumed the organisational measures planned for welcoming Debreceni supporters in Florence, among which there are:

### *A) Florence Fanzone*

On Nov. 4<sup>th</sup>, as from 10.00 a.m., Florence Fanzone will be set up, close by the Visiting Supporters' Sector, inside the A. Franchi Stadium, near the Mandela Forum in Viale Paoli. In the area outside the structure visiting supporters will find qualified personnel as well as interpreters who will provide them with information on the city, transport means, and the other services arranged for the supporters. In the same area, the following services will be available:

- Bar and lavatories  
Inside the Mandela Forum, for the whole day, free lavatories, and food and beverage at the bar will be available.
- Meals and beverage offered by ACF Fiorentina

As from 4 p.m. qualified personnel will offer free meals and water, provided by ACF Fiorentina, with the cooperation also of the volunteers of Florence "Misericordia".

- Shuttle Buses

Public Transportation Company – *ATAF* – will ensure a free service of transportation from the Fanzone to the city centre and back, on Nov. 4<sup>th</sup>, as from 10 a.m.. The bus stops, where supporters can meet to reach the Stadium, are:

- Mandela Forum
- Santa Maria Novella Central Train Station

Other Entertainments

Outside the Fanzone, , before the opening of the Stadium gates, the Liverpool supporters will be offered a show of a group of flag-wavers, in traditional costumes, by Florence Municipality.

Health Emergency

Nearby the structure a health emergency service will be set up, and health personnel will be ready to ensure an appropriate and free assistance.

B) Telephone- e-mail, and web services

In order to ensure a timely and efficient information on the services offered in Florence to the supporters, as well as a direct dialogue with Florence Police, the following services have been planned.

Web Sites

On Florence Police Headquarters and ACF Fiorentina sites all the information considered useful for the visiting supporters will be published, so as to ensure a correct use of all the services both in town and at the Stadium.

Florence Police Headquarters e-mail

Liverpool supporters who wish to come to Florence can contact, in case of need, the following e-mail address: [questore.fi@poliziadistato.it](mailto:questore.fi@poliziadistato.it).

Telephone contact number

On Nov. 4<sup>th</sup>, from 9 a.m. to 8 p.m., Florence Police Headquarters Personnel will answer the telephone Nr. +39 3346907450.

Emergency numbers 113 and 112

In case of need, supporters can get in touch with police emergency numbers 113 and 112, toll free numbers from any handy phone.

**Debreceni Football club has been informed that, as per Italian Law, every ticket related to a football match has to be validated with name, surname and date of birth of its holder. Debreceni is aware that in case of law and order nuisance outside or inside the stadium caused by supporters without a valid ticket, the Italian Law enables the representatives of the Italian Police in charge for the security of the match, in agreement with the Head of Police, not to allow the beginning of the match or to decide either the suspension or the annulment of the match (attached the mentioned rule).**